## I have received a query "GR utilized for another invoice"

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Changed On: 2022-03-17 07:53:38

Hi,

Not able to post PO 4300119856 already utilized , Please create new GRN.

Thanks

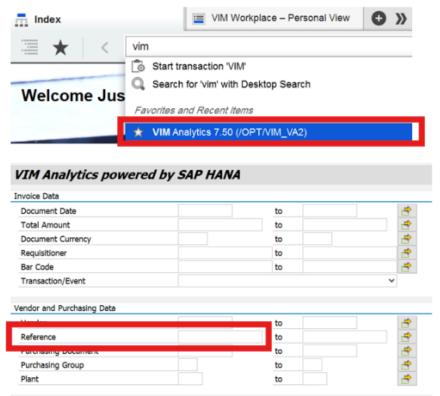
## Possible situations:

- 1. The supplier provided the wrong PO number on the invoice -> check the PO number on the invoice and if the PO number is wrong provide the correct PO number in the comment using the "refer" button.
- 2. Supplier invoiced by mistake the same PO twice.
- 3. Coding team coded another wrong invoice to the PO.

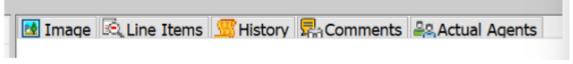
How to check point if the issue is caused by point 2 or 3?

1) Ask in the comment to provide the invoice number coded to the concerned PO

2) Once you have the invoice number find it in SAP using VIM Analytics 7.50 typing the invoice number in the "reference" field:



3) Check the invoice image in the image section:



- 4) If the previous invoice was issued to the same PO and the supplier issued two invoices for the same PO twice contact the supplier and request the credit note to zero.
- 5) If the previous invoice is for the different PO and was coded by mistake with the wrong PO send the invoice back to the coding team with a comment that the coding of that invoice was wrong and must be corrected. Once the correction is done, the new invoice can be booked with the correct PO.