

### **Why does the invoice come back to me when I click ‘Cancel and resend’?**

“Cancel and resend” means try to match the invoice again without any CAP action.

This is an automatic way, to use when a change has been performed in a system (ARIBA, XA, MCSS), for example, if you create a Good Receipt after invoice creation or if you modify a Good Receipt (Qty / Price).

This action restarts the invoice matching process.

The invoice will disappear from the basket and will try to match GRN again.

If there are no differences, the invoice will be matched and paid accordingly to the due date, but if some differences are detected, the invoice will be resent to you.

