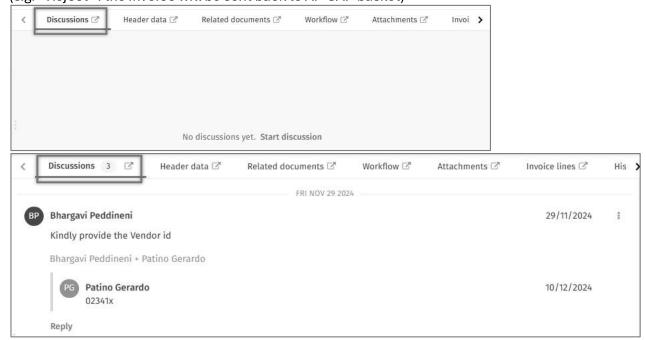
## Why is the invoice still in my basket after I replied to AP?

In BASWARE Cloud, there are several ways of replying or speaking to CAP:

• You can speak via "Discussions" tab

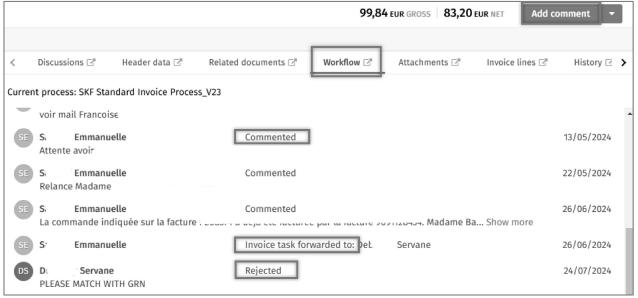
If you reply via "Discussions" tab, no action will be taken on the invoice.

So, if the invoice is in your basket, the invoice will remain in your basket until you perform an action (e.g. "Reject": the invoice will be sent back to AP CAP basket)



• You can speak via "Workflow" tab

If you choose "Add comment", your comments will be added in the "Workflow" tab, but the invoice will remain in the current basket, as no action has been selected.



- If you want to resend the invoice to AP CAP, you need to select "Reject" and choose a rejection reason + add a comment
  - → The invoice will be sent back to AP CAP

