I have received a query QR30

“QR30 - The price on the invoice is different than the price in XA/ARIBA. Please approve the price on the invoice"

"QR30 - Please adjust unit price in XA and send for rematch"

"Kindly approve for the price difference."

The buyer is responsible to manage this type of requests
When the buyer receives from AP CAP “approve the price difference”, the action is not necessary to approve the price difference.

1. **<u>Compare the price on the invoice vs in XA/ARIBA</u>**
   a. **In XA**
      - Check the price on the PO
      - Check the price in the contract
      - Check the price on the invoice and the GRN

   b. **In ARIBA**
      - Check the price directly on the PO
      - Check the price on the invoice

   c. **In MCSS**
      - Check the price on the PO
      - Check the price in the contract
      - Check the price on the invoice and the GRN

2. **<u>Wrong price on the invoice</u>**

3. **<u>Wrong price in XA/ARIBA</u>**
   a. **Example XA Price Mismatch**
   b. **Example ARIBA Price Mismatch**

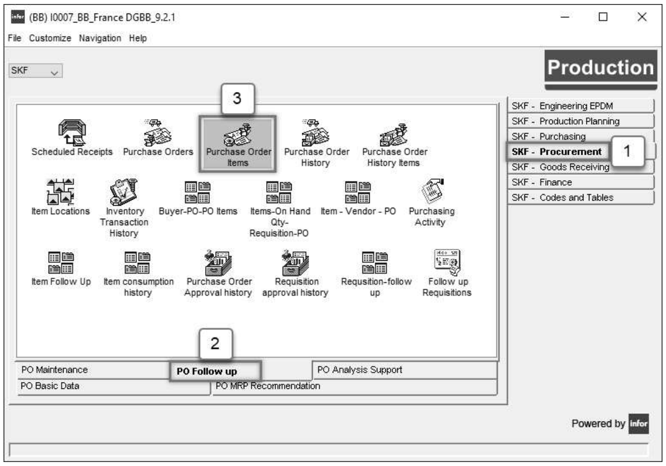
4. **<u>Price differences due to additional charges compare to the PO</u>**

1. Compare the price on the invoice vs in XA/ARIBA

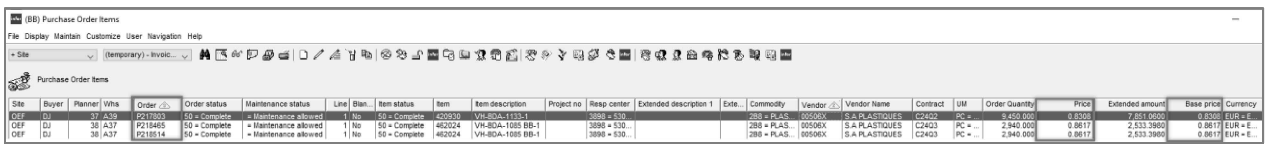
a. In XA

- Check the price on the PO

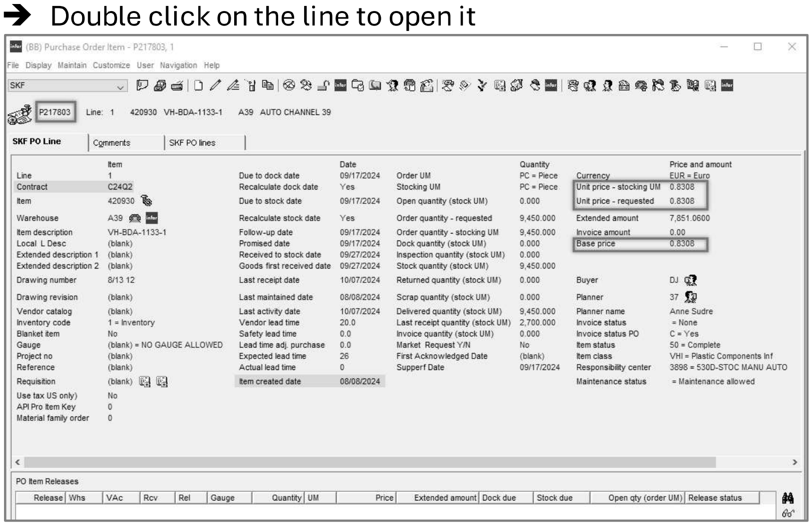
➔ Purchase Order Item



➔ Filter on PO

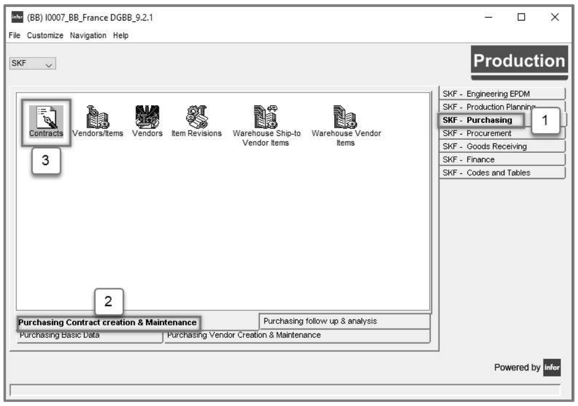


➔ Double click on the line to open it

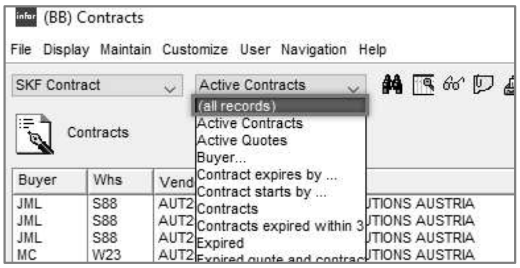


- <u>Check the price in the contract</u>

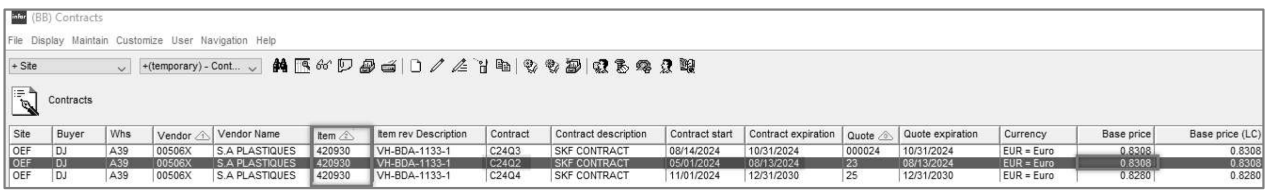
➔ Contracts



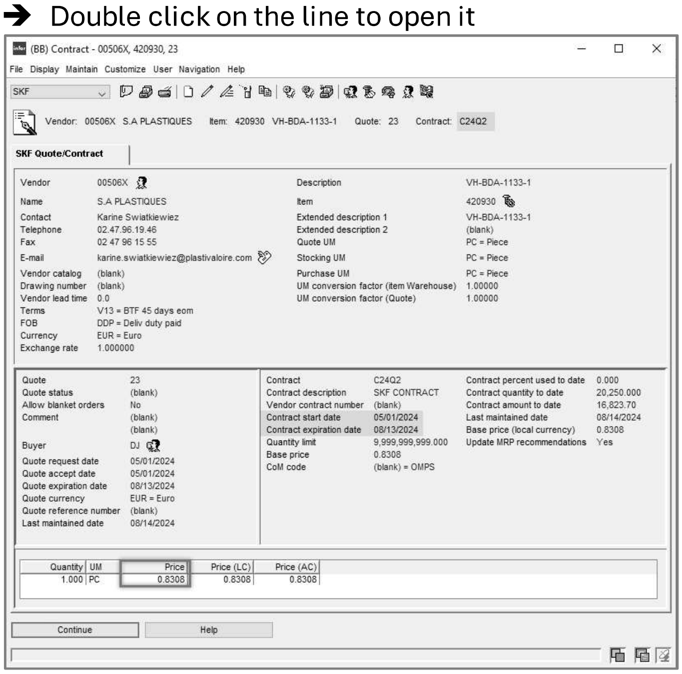
➔ Select "all records"



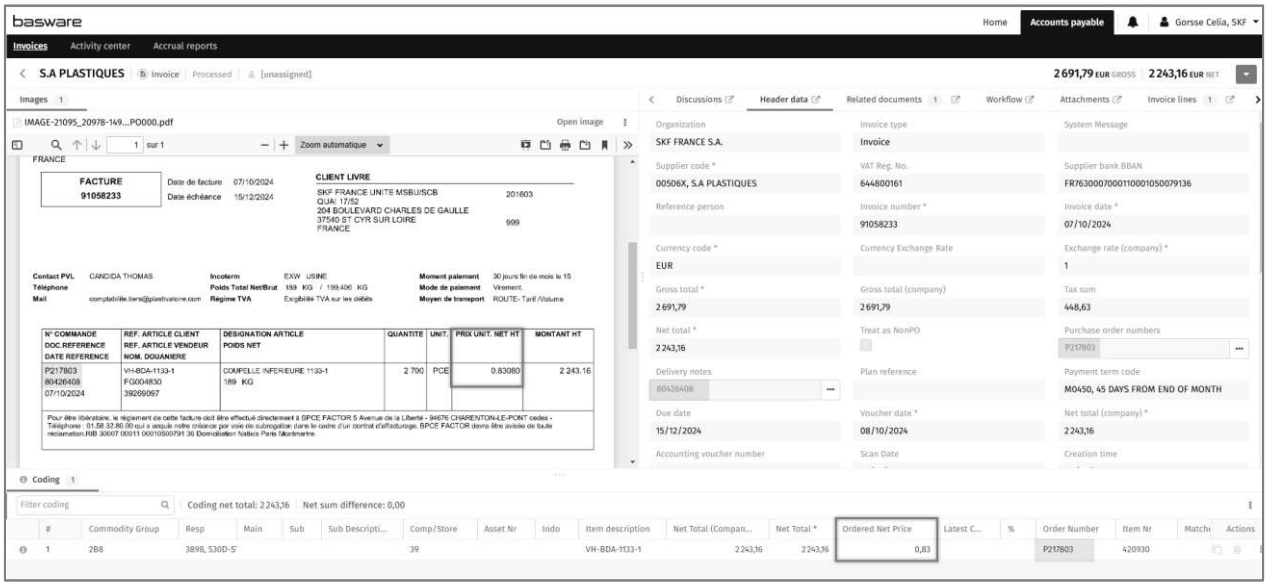
➔ Filter on the Item



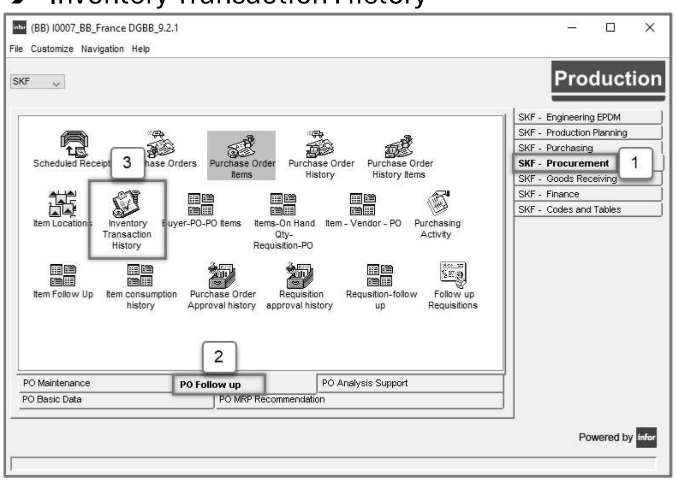
➔ Double click on the line to open it



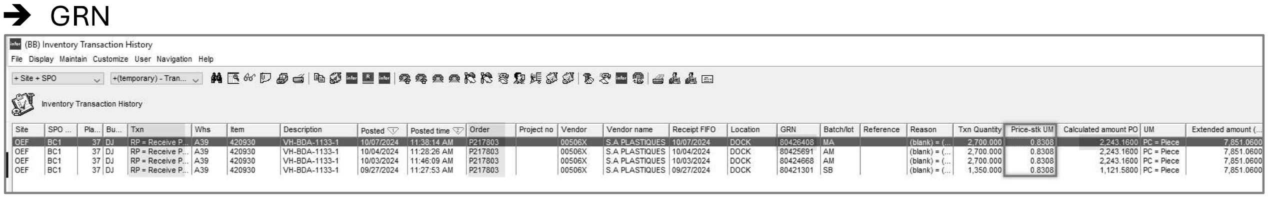
- <u>Check the price on the invoice and the GRN</u>
  ➔ Invoice in BASWARE Cloud



  ➔ GRN in XA (RP txn)
  ➔ Inventory Transaction History



  ➔ GRN

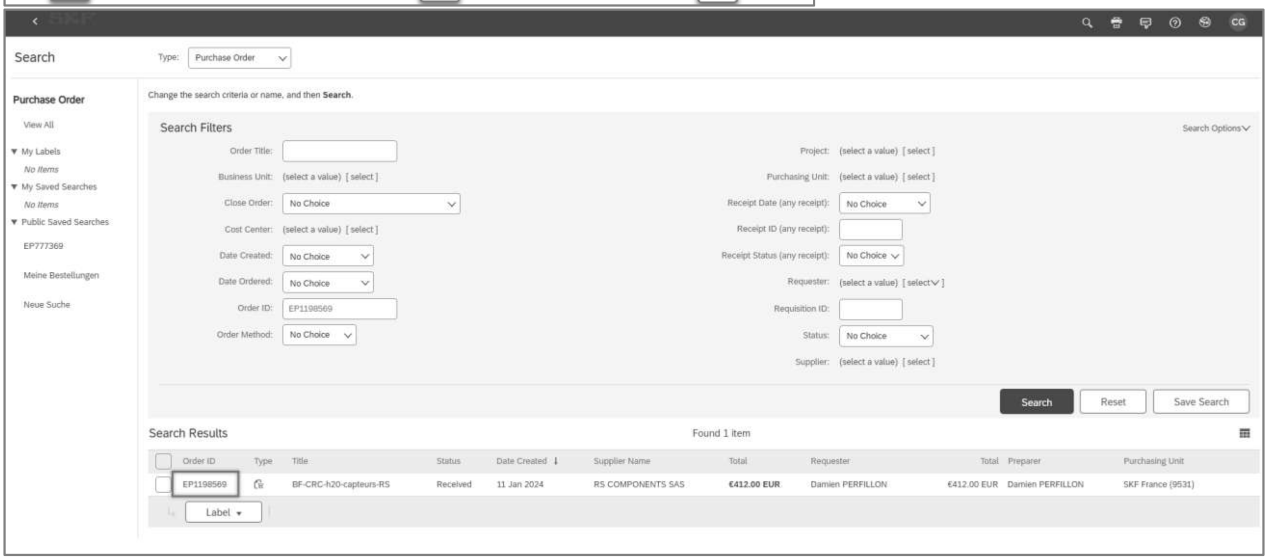


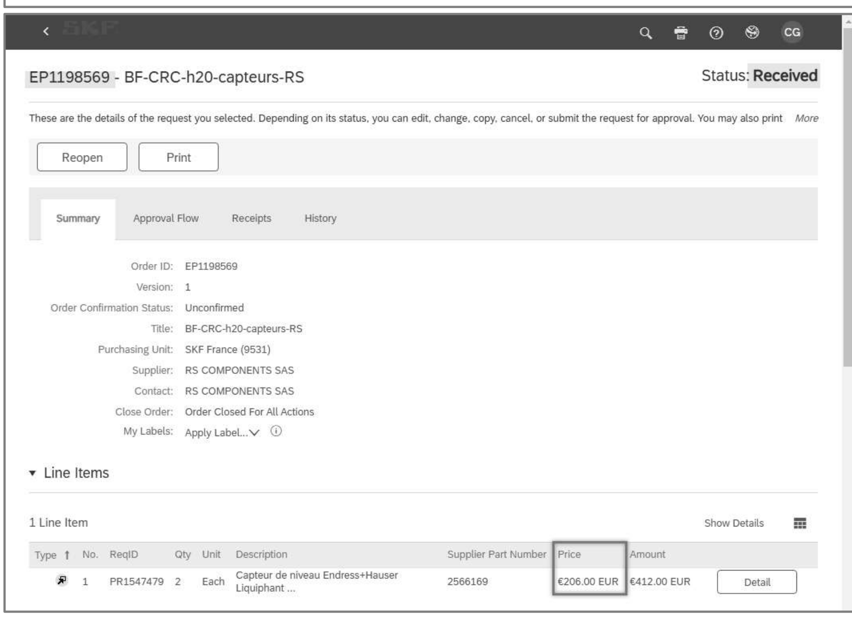
b. <u>In ARIBA:</u>

- <u>Check the price directly on the PO</u>
  If you have invoices related to ARIBA PO in Basware Cloud, the POs will start by EPxxxxxx
  The sequences starting with EPxxxxxx are in “SKF ARIBA Legacy”


CG
SKF Ariba STAR
SKF Ariba Legacy
Recent
Manage

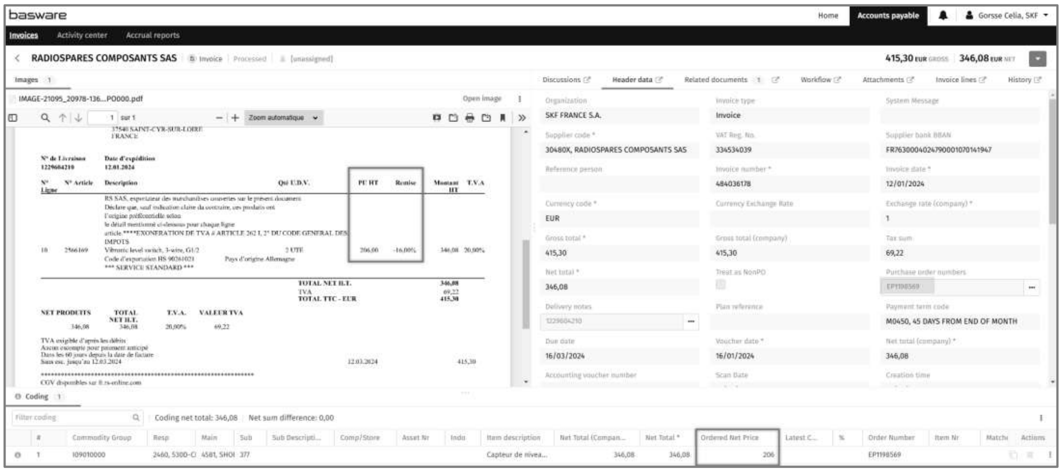

HOME
Purchase Order
Title
Order ID
1
2
3


Search
Type: Purchase Order
Purchase Order
View All
My Labels
No Items
My Saved Searches
No Items
Public Saved Searches
EP777369
Meine Bestellungen
Neue Suche
Change the search criteria or name, and then Search.
Search Filters
Search Options
Order Title:
Business Unit: (select a value) [select]
Close Order: No Choice
Cost Center: (select a value) [select]
Date Created: No Choice
Date Ordered: No Choice
Order ID: EP1198569
Order Method: No Choice
Project: (select a value) [select]
Purchasing Unit: (select a value) [select]
Receipt Date (any receipt): No Choice
Receipt ID (any receipt):
Receipt Status (any receipt): No Choice
Requester: (select a value) [select]
Requisition ID:
Status: No Choice
Supplier: (select a value) [select]
Search
Reset
Save Search
Search Results
Found 1 item
Order ID
Type
Title
Status
Date Created
Supplier Name
Total
Requester
Total
Preparer
Purchasing Unit
EP1198569
BF-CRC-h20-capteurs-RS
Received
11 Jan 2024
RS COMPONENTS SAS
€412.00 EUR
Damien PERFILLON
€412.00 EUR
Damien PERFILLON
SKF France (9531)
Label


CG
EP1198569 - BF-CRC-h20-capteurs-RS
Status: Received
These are the details of the request you selected. Depending on its status, you can edit, change, copy, cancel, or submit the request for approval. You may also print
More
Reopen
Print
Summary
Approval Flow
Receipts
History
Order ID: EP1198569
Version: 1
Order Confirmation Status: Unconfirmed
Title: BF-CRC-h20-capteurs-RS
Purchasing Unit: SKF France (9531)
Supplier: RS COMPONENTS SAS
Contact: RS COMPONENTS SAS
Close Order: Order Closed For All Actions
My Labels: Apply Label...
Line Items
1 Line Item
Show Details
Type
No.
ReqID
Qty
Unit
Description
Supplier Part Number
Price
Amount
1
PR1547479
2
Each
Capteur de niveau Endress+Hauser Liquiphant ...
2566169
€206.00 EUR
€412.00 EUR
Detail

- <u>Check the price on the invoice</u>

  ➔ Invoice in BASWARE Cloud



c. In MCSS

- Check the price on the PO
  - PUODE
- Check the price in the contract
  - PUOPC
- Check the price on the invoice and the GRN
  - PUGRI

2. <u>Wrong price on the invoice</u>

If the price is wrong on the invoice, contact the supplier via “Dispute” for asking a credit note and a new invoice with the correct price.

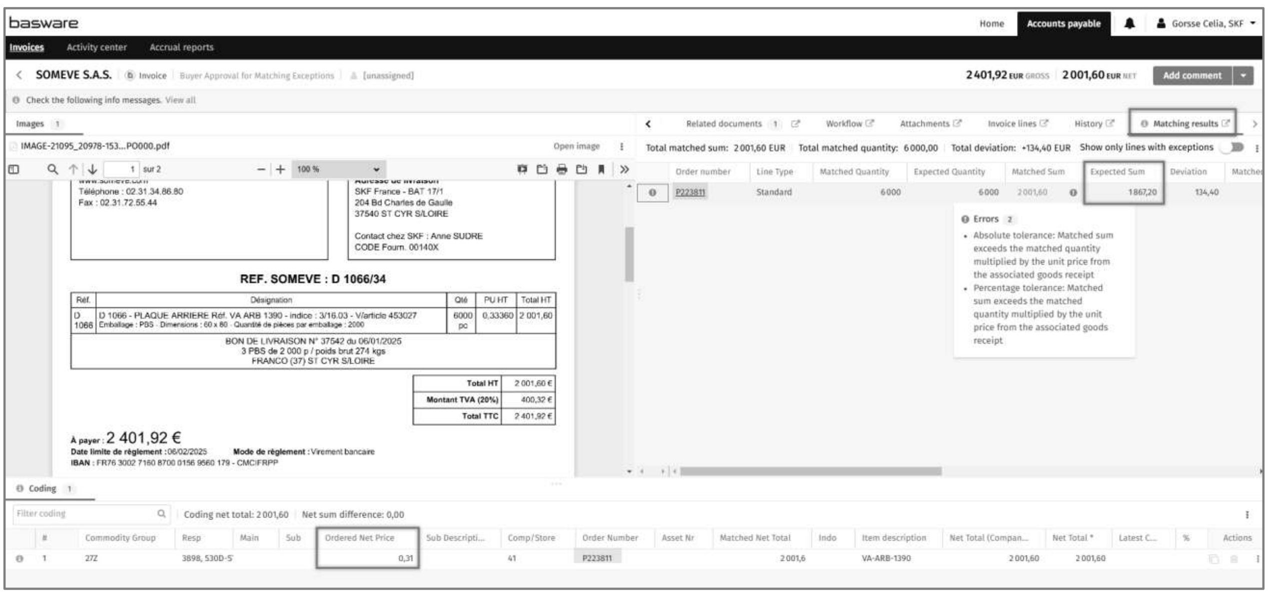
3. <u>Wrong price in XA/ARIBA</u>

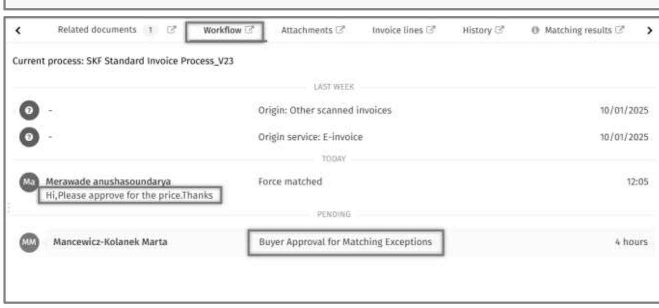
If the price is wrong in XA/ARIBA, the buyer (or the POC if the POC manage this activity) must change the price directly in the feeder system following the price update process.
Then, when the price is correct, the user should click on "Cancel and Resend" to rematch the invoice with the GRN with the new price (automatic way).

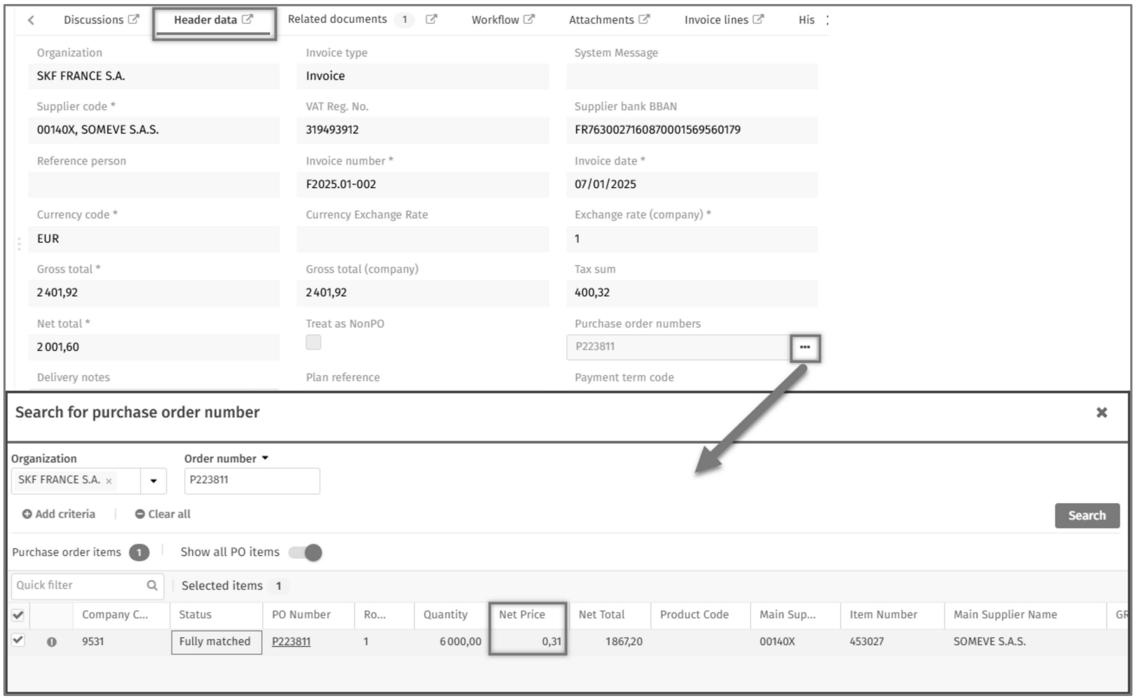
The final decision to "approve" or "update" the price in the feeder system is buyer responsibility.

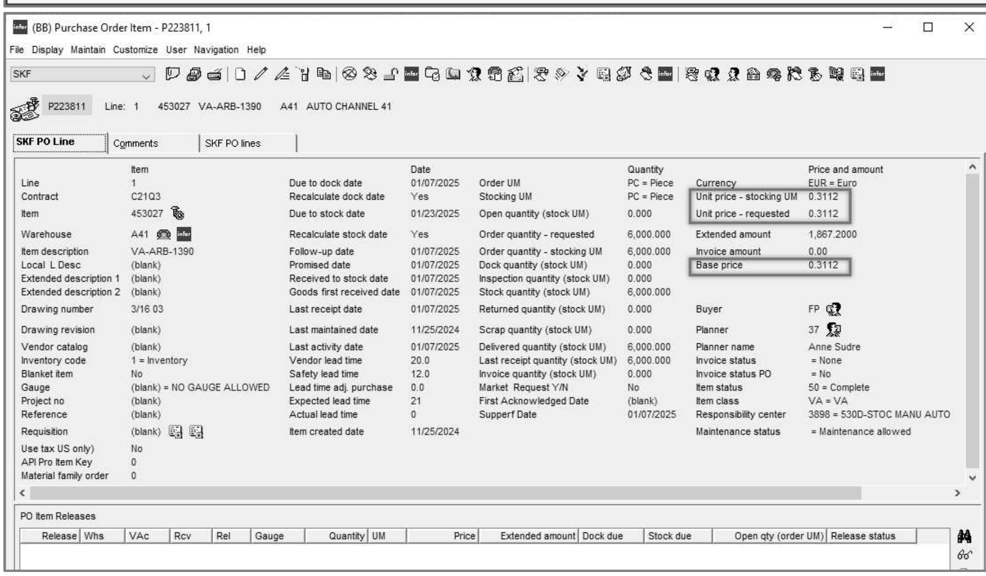
a) <u>Example XA Price Mismatch</u>

Unit Price on the invoice = 0.33360€
Unit Price on the PO = 0.3112€





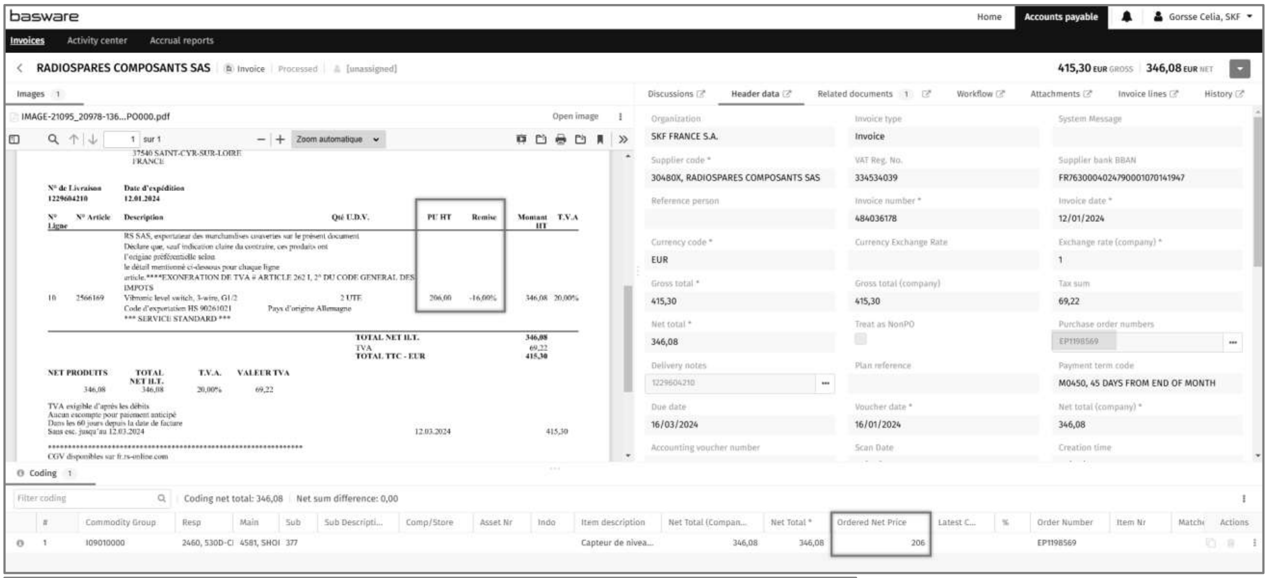


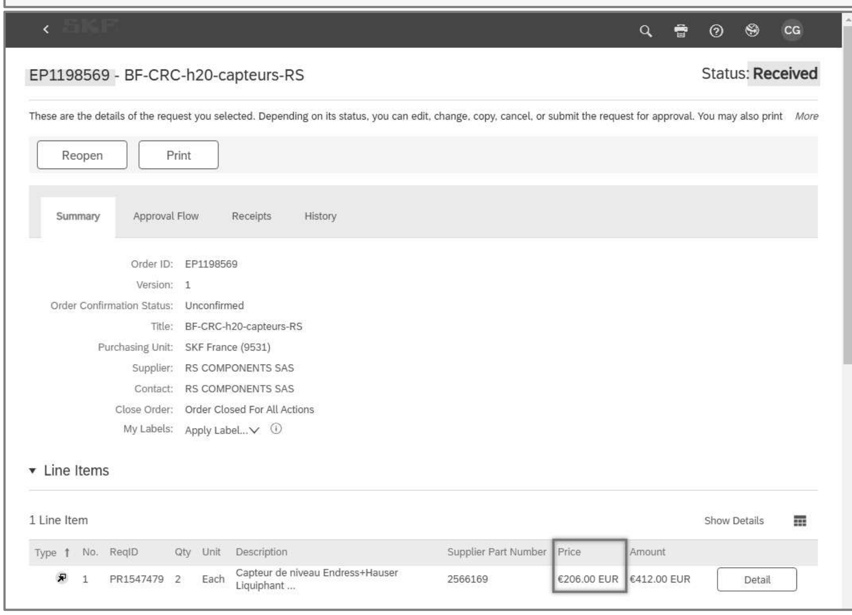


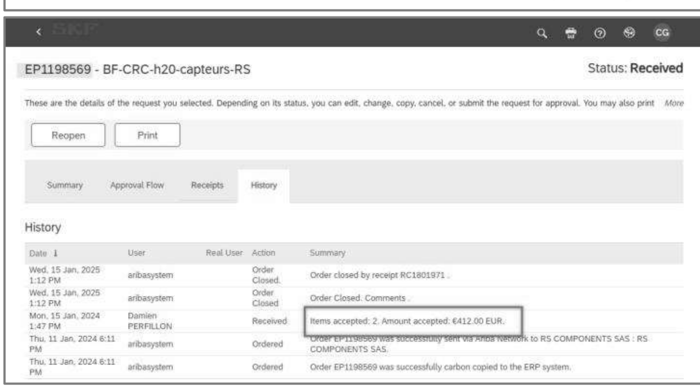
- ⇨ Price update in XA
- ⇨ “Cancel and resend”

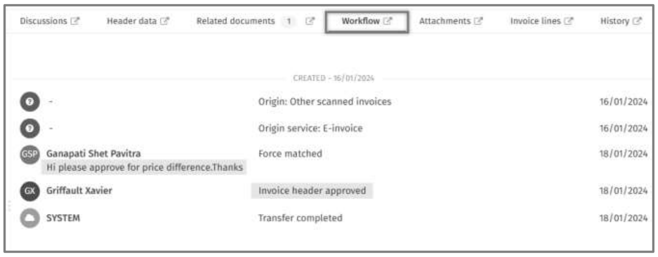
b) <u>Example ARIBA Price Mismatch</u>

Unit Price on the invoice = 206€ - 16% = 173.04€
Unit Price on the PO = 206€


basware
Home
Accounts payable
Gorsse Celia, SKF
Invoices
Activity center
Accrual reports
RADIOSPARES COMPOSANTS SAS
Invoice
Processed
[unassigned]
415,30 EUR GROSS
346,08 EUR NET
Images 1
IMAGE-21095_20978-136...PO000.pdf
Open image
Zoom automatique
Discussions
Header data
Related documents 1
Workflow
Attachments
Invoice lines
History
Organization
SKF FRANCE S.A.
Invoice type
Invoice
System Message
Supplier code *
30480X, RADIOSPARES COMPOSANTS SAS
VAT Reg. No.
334534039
Supplier bank IBAN
FR7630004024790001070141947
Reference person
Invoice number *
484036178
Invoice date *
12/01/2024
Currency code *
EUR
Currency Exchange Rate
Exchange rate (company) *
1
Gross total *
415,30
Gross total (company)
415,30
Tax sum
69,22
Net total *
346,08
Treat as NonPO
Purchase order numbers
EP1198569
Delivery notes
1229604210
Plan reference
Payment term code
M0450, 45 DAYS FROM END OF MONTH
Due date
16/03/2024
Voucher date *
16/01/2024
Net total (company) *
346,08
Accounting voucher number
Scan Date
Creation time
N° de Livraison 1229604210
Date d'expédition 12.01.2024
N° Ligne
N° Article
Description
Qté U.D.V.
PU HT
Remise
Montant HT
T.V.A
10
2566169
Vibronic level switch, 3-wire, G1/2
2 UTE
206,00
-16,00%
346,08
20,00%
TOTAL NET H.T. 346,08
TVA 69,22
TOTAL TTC - EUR 415,30
NET PRODUITS 346,08
TOTAL NET H.T. 346,08
T.V.A. 20,00%
VALEUR TVA 69,22
Coding 1
Filter coding
Coding net total: 346,08
Net sum difference: 0,00
#
Commodity Group
Resp
Main
Sub
Sub Descripti...
Comp/Store
Asset Nr
Indo
Item description
Net Total (Compan...
Net Total *
Ordered Net Price
Latest C...
%
Order Number
Item Nr
Matche
Actions
1
109010000
2460, 530D-C
4581, SHOI
377
Capteur de nivea...
346,08
346,08
206
EP1198569


CG
EP1198569 - BF-CRC-h20-capteurs-RS
Status: Received
These are the details of the request you selected. Depending on its status, you can edit, change, copy, cancel, or submit the request for approval. You may also print More
Reopen
Print
Summary
Approval Flow
Receipts
History
Order ID: EP1198569
Version: 1
Order Confirmation Status: Unconfirmed
Title: BF-CRC-h20-capteurs-RS
Purchasing Unit: SKF France (9531)
Supplier: RS COMPONENTS SAS
Contact: RS COMPONENTS SAS
Close Order: Order Closed For All Actions
My Labels: Apply Label...
Line Items
1 Line Item
Show Details
Type
No.
ReqID
Qty
Unit
Description
Supplier Part Number
Price
Amount
1
PR1547479
2
Each
Capteur de niveau Endress+Hauser Liquiphant ...
2566169
€206.00 EUR
€412.00 EUR
Detail


CG
EP1198569 - BF-CRC-h20-capteurs-RS
Status: Received
These are the details of the request you selected. Depending on its status, you can edit, change, copy, cancel, or submit the request for approval. You may also print More
Reopen
Print
Summary
Approval Flow
Receipts
History
History
Date
User
Real User
Action
Summary
Wed, 15 Jan, 2025 1:12 PM
aribasystem
Order Closed.
Order closed by receipt RC1801971 .
Wed, 15 Jan, 2025 1:12 PM
aribasystem
Order Closed
Order Closed. Comments .
Mon, 15 Jan, 2024 1:47 PM
Damien PERFILLON
Received
Items accepted: 2. Amount accepted: €412.00 EUR.
Thu, 11 Jan, 2024 6:11 PM
aribasystem
Ordered
Order EP1198569 was successfully sent via Ariba Network to RS COMPONENTS SAS : RS COMPONENTS SAS.
Thu, 11 Jan, 2024 6:11 PM
aribasystem
Ordered
Order EP1198569 was successfully carbon copied to the ERP system.



⇨ "Approve" the price difference in favor of SKF

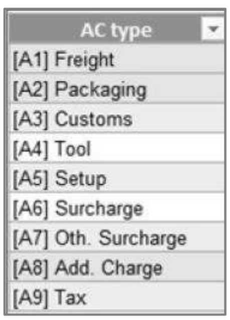
4. <u>Price difference due to additional charges compare to the PO</u>

If the additional charges are out of the tolerance, an action should be taken by the buyer

If the buyer accepts the additional charges, he can click on "Approve"

If the buyer rejects the additional charges, he can ask a credit-note to the supplier via "Dispute"

List of the Additional Charges:



AC type
[A1] Freight
[A2] Packaging
[A3] Customs
[A4] Tool
[A5] Setup
[A6] Surcharge
[A7] Oth. Surcharge
[A8] Add. Charge
[A9] Tax