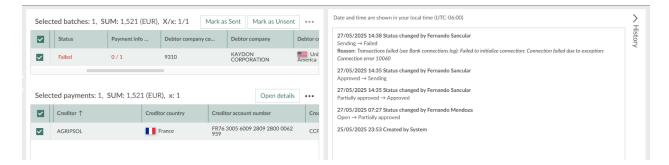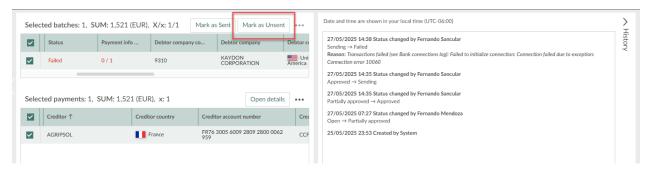**What to do if my payment is in "Failed" status**

Sometimes there might be a connection issue between Nomentia and the banks, which will reflect as "Failed" feedback in Nomentia.

The solution for that is to resend the payment again. To do that, you need to first mark the payment as unsent.

Payment will be again in "batch processing" with all the approvals, meaning that the last approver should "send" the payment again.