

## I have created GRN in Ariba but it is not reflected in SAP

The situation in which you created Goods Receipt document (RC) in Ariba but it is not visible for the AP Processor might occur due to the following root causes:

- **Wrong PO number or PO line item number has been provided on the invoice copy / PO number or PO line item number has not been captured correctly in the invoice scanning and validation process** – In such case, AP processor is checking for GR on the incorrect PO or PO line item.

**How to solve:** Check if the correct PO number was provided on the invoice copy. Check if correct PO number and line item number was captured in the “Basic Data” and “Line Items tab” at the left-hand side of the invoice image in VIM. In case of incorrect information captured, provide correct PO number to the AP processor

The screenshot displays the SAP Vendor Invoice Management (VIM) interface. The top section, titled "Invoice Data", contains fields for "Trans./event" (set to "Invoice"), "Reference Number" (set to "FV64/2024"), "Auto-Calculate Tax" (unchecked), "Gross Amount" (190.650,00 PLN), "Tax Amount" (35.650,00), "Total Tax Amount" (0,00), and "Un allocated Expense" (0,00). Below this, the "PO Number" is set to "4501949040". The interface is branded with "opentext™ | Vendor Invoice Management for SAP® Solutions". A tabbed menu at the bottom includes "Basic Data" (selected), "Line Items", "Accounting", "Tax", "Process", and "Other Data". Under the "Basic Data" tab, there are sub-tabs for "PO Reference" and "G/L Account". A table below these tabs shows a single line item with the following data:

Docu...	M...	Purchasing Doc.	Item	Material
1		4501949040	20	

- **The GR has been created for zero quantity / amount in Ariba** – Ariba allows zero quantity / amount goods receipt and no warning notification is shown to the user. In such case, the PO will be in the status “Received” in Ariba but no GR document will be transferred to SAP.

**How to solve:** Go to “History” tab in the PO in Ariba, check amount received and if the order has been closed. If the goods receipt was created for zero value, create another RC with correct quantity/amount. If the order has been closed, contact Ariba Hotline/local Purchasing Team first to re-open it. Once the PO is re-opened, new RC in the status “Composing” will be available.

Summary

Approval Flow

Receipts

History

## History

Date ↓	User	Real User	Action	Summary
Mon, 24 Jan, 2022 8:18 AM	aribasystem		Order Closed.	Order closed by receipt RC1032849 .
Mon, 24 Jan, 2022 8:18 AM	aribasystem		Close Order status was sent to the external system.	Close Order status was sent to the external system. Waiting for acknowledgement.
Mon, 24 Jan, 2022 8:18 AM	Sylvia Bednarek		Received	Amount accepted: 0.00 PLN.
Tue, 4 Jan, 2022 9:08 AM	aribasystem		Ordered	Order 4300121143 was successfully sent via Ariba Network to Ba-Ta Spółka z o.o. : Ba-Ta Spółka z o.o..
Tue, 4 Jan, 2022 9:08 AM	aribasystem		Ordered	Order 4300121143 was successfully carbon copied to the ERP system.

- **The GR has been correctly created in Ariba but not transferred to SAP due to data discrepancy / technical integration error** – may occur due to PO modifications done directly in SAP (e.g. line item for which the RC was created had been deleted in SAP) or technical integration errors

**How to solve:** Check if RC document in Ariba contains errors. Go to transaction ME23N in SAP to confirm that the RC was not transferred and to verify if any modifications were made to the PO. In case of RC not transferred to SAP and no modifications were made on the PO, raise a Service Now incident to SAP / Purchasing queue to investigate the root cause further.

### Related articles

How to create / reverse goods receipt in Ariba

### Training resources

[Ariba SAP Handbook & Frequently Asked Questions](#)